

VA Puget Sound Health Care System is a Department of Veterans Affairs (VA) large tertiary care, teaching and research organization. It provides patient care services from two full medical centers and seven community based outpatient clinics located throughout the Pacific Northwest. A full range of inpatient and outpatient health care is provided through primary and tertiary care in the areas of medicine, surgery, psychiatry, drug dependence treatment, medicine, bone marrow transplantation, rehabilitation, neurology, oncology, dentistry, geriatrics and research. VA Puget Sound Health Care System has active affiliations with the University of Washington Medical School (primary affiliate) and provides educational experiences to over 900 University residents, interns, and students annually. The organization consists of over 3,600 FTEEs with an annual operational budget of \$635 million.

Comprehensive clinical pharmacy services are provided by point of care pharmacists working directly with providers and patients. Pharmacy supports primary and specialty care clinics, and manages anticoagulation, lipid, hypertension, diabetes and drug dependence (methadone) clinics. Inpatient services are provided under a decentralized model of care with discharges at the patient's bedside. After-hours virtual inpatient pharmacy services are provided to other VA hospitals in Washington State. All pharmacies are integrated into a complete electronic medical record.

VA Puget Sound Pharmacy workload is high volume; high cost and has the potential for significant risk for medication misadventure if functions are not well coordinated and managed. Over 1.7 million prescriptions, 800,000 IV's and 3 million inpatient doses are prepared and dispensed annually. All pharmacy systems are fully computerized and highly automated. Functions are provided

through 150 FTEEs and annual budgets for personnel (\$16 million) drugs (\$70 million).

Pharmacy occupies a key position in the organization and pharmacy employees serve on many local, regional and national committees and task groups. The Pharmacy Director, as one of 16 Clinical Service Line Executive Directors, functions as a member of the Medical Center's Executive Board, and helps formulate strategic planning and resource allocation for the organization. He also serves as the Acting Medical Center Director during brief absences of the Director.

VA Puget Sound Health Care System's PGY-2 Pharmacy Administration Residency Program provides residents with a broad range of experience in pharmacy management and leadership practice under the coordination of a proven pharmacy management team. The Director of Pharmacy is the Residency Program Director.

The Primary purpose of the residency is to develop the knowledge, skills and leadership ability needed to successfully provide comprehensive and quality pharmacy patient care services. It provides the foundation needed to be a successful pharmacy manager and instills the need for continued learning and growth in pharmacy administration and leadership. An integral part of the training will be accomplished by a mentoring/mentee relationship between the resident and the Director and Assistant Director of Pharmacy. The training will be hands on experiential learning. The program emphasizes active learning strategies, critical thinking, problem solving, and team building skills with frequent feedback from the Pharmacy Leadership Team.

Pharmacy and Residency Director

Frank Yunker, Pharm D, MBA
Telephone (206) 764-2043



VA
HEALTH
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EXCELLENCE
in the 21st Century

VA PUGET SOUND HEALTH CARE SYSTEM

**1660 South Columbian Way
Seattle and American Lake (Tacoma)**

**Post Graduate Year Two (PGY-2)
Health System Pharmacy
Administration Residency Program**



Seattle Division



American Lake (Tacoma) Division

PGY-2 Health-System Pharmacy Administration Residency

This residency is structured to support and enhance patient care by promoting safe, effective and efficient medication use while developing knowledge and expertise in pharmacy administration and leadership. Successful residents from this program will demonstrate the ability to plan, organize, staff, direct, control and continuously improve all pharmacy services. Skills will include strategic planning, personal mastery, communication, fiscal management, regulatory compliance, performance improvement and evidence based medication use.

This residency is a 12 month postgraduate training program. The program structure ensures basic training in all aspects of pharmacy administration and is flexible enough to adapt to the needs of the individual resident and the skill set that the resident brings to the program. The goal is to provide a continuum of growth and help the individual resident along a life-long learning and self-assessment path. The program is currently in its first year and will be submitted for accreditation by the American Society of Health Systems Pharmacists.

Description:

Residency Type	PGY-2
Duration in months	12
Number of Positions:	1
Application Deadline:	Open
Starting Date:	July 1
Estimated Stipend:	\$47,506
Interview Required:	Yes
Benefits include:	13 vacation days, 13 sick days, 10 holidays.
ASHP Code:	95006

Requirements for Consideration of Application Include:

- Pharm.D. Degree
 - Completion or anticipated completion of a PGY-1 Pharmacy Residency
 - U.S. Citizenship
 - Letter of intent
 - Three (3) letters of recommendation
 - College transcripts
 - On-site interview or videoconference
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Training Activities (including but not limited to):

- **Pharmacy Operations**
 - Patient Centric Design
 - Change Management
 - Clinical
 - Distribution
 - Formulary
 - Automation & Technology
 - Medication Distribution and Control
 - Virtual Pharmacy Services
 - Purchasing and Inventory
 - Systems Re-design
 - Legal, Regulatory and Accreditation Requirements
 - Emergency Services
- **Human Resource (HR) Management**
 - Strategic HR and Organizational planning
 - Job analysis and description
 - Staffing and recruitment
 - Staff development, training and competencies
 - Performance management
 - Employee/labor relations
 - Compensation and benefits

- **Finance And Budgeting**
 - Procurement
 - Contracting
 - Budgeting (operational and capital)
 - Budget Projection
 - Monitoring
 - Cost Containment
 - Return on Investment analysis
 - **Patient Safety**
 - Culture Development
 - Multidisciplinary Integration
 - Reporting System (near miss and error)
 - Root Cause Analysis
 - Adverse Drug Events
 - Patient Safety Project
 - **Pharmacy Informatics**
 - Computerized patient Record
 - Clinical Decision Support
 - Pharmacoeconomics
 - Metric Development and Reporting
 - Data Collection, Evaluation and Analysis
 - Drug Cost Utilization and Trending
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Research Projects:

The resident will complete a research project approved by the residency Program Director. The project will be presented at Western States Residents Conference. The resident will also work on a patient safety mini-project that will be submitted for presentation to the Northwest Patient Safety Conference. Upon completion of the residency, the resident will submit a written copy of the research project, suitable for publication, to the program director.

VA PUGET SOUND HEALTH CARE SYSTEM
PGY-2 Health-System Pharmacy Administration Residency – **Application**

Name: _____
Last *First* *Middle*

Address: _____
Number *Street* *Apt*

City *State* *Zip Code*

E-mail: _____

Telephone: (____) _____ - _____ **Social Security Number:** _____ - _____ - _____

EDUCATION:

College of Pharmacy: _____

Degree (s): _____

Date of Graduation: _____

Other College Degree: _____

s): _____

Date of Graduation: _____

PGY-1 Residency Location: _____

Residency Program Coordinator: _____

Date of Completion or anticipated completion: _____

Other Professional Training: _____

The following must be received as soon as possible to complete the application:

- Current Curriculum Vitae
- Official College Transcripts
- PGY-1 Residency Certificate or letter from current PGY1 Residency Director indication applicants residency standing
- Three (3) Letters of Recommendation from a PGY1 Preceptors, member of clinical staff and PGY1 Director
- Letter of Intent to include professional goals and objectives

Application requirements include the following:

- PharmD from ACPE accredited College of Pharmacy
- Licensure (any State)
- U.S. Citizenship
- Interview (on-site or video conference)

Signature: _____ *Date:* _____

Please submit all correspondence to:

**Frank Yunker, Pharm D, MBA
Director, Pharmacy & Nutritional Care (S-119)
VA Puget Sound HC System,
1660 South Columbian Way,
Seattle, Washington 98108**