The following collection of publications and resources contributes to the growing literature of pharmacist impact on care in the emergency department setting. Positions statements and documented practice models are included, which highlight the value of pharmacists in this setting. Citations noted with an asterisk (*) have been authored by Veterans Affairs (VA) or other federally employed pharmacists. To jump to specific sections of interest, please select from one of the following:

- Systematic Review and Healthcare Landscape
- Position Statements and Practice Models
- Pharmacist Interventions and Cost Avoidance
  - Medication Errors and Reconciliation
  - Acute Care
  - Antimicrobial Stewardship
  - Opioid Stewardship

Systematic Review and Healthcare Landscape

   - **Design**: Electronic survey-based research
   - **Practices**: Emergency Medicine (EM) Pharmacists participated in traumas, cared for boarded patients, and performed scholarly activities.
   - **Outcomes**: EM Pharmacists practicing in an academic emergency department (ED) reported participating in traumas, care for boarded patients, and performing scholarly activities more frequently and medication reconciliations less frequently than those in a community ED.
   - **Summary**: Institution and ED demographics as well as pharmacist level of training can affect the frequency/variability of services provided in the ED setting.

   - **Design**: Prospective survey study evaluated nursing satisfaction prior to initiation of an emergency medicine clinical pharmacist and one year after implementation. A total of 52 surveys were returned with 22 (36.7) in the pre-intervention group compared to 30 (50%) in the post-intervention group.
   - **Practices**: The survey assessed three areas of pharmacy: general pharmacy, pharmacy information technology, and emergency medicine clinical pharmacy services.
Outcomes: All general pharmacy questions were improved at one year with timely resolution of pharmacy related issues, medication procurement, and satisfaction with pharmacy services achieving statistical significance. Pharmacy information technology questions were significantly improved in terms of automated medication dispensing system inventory, prevention and resolution of medication stock outs, and ease of medication removal compared to baseline. The addition of an emergency medicine clinical pharmacist increases nursing satisfaction with central pharmacy and pharmacy technology services.

   - Design: Systematic literature review covering the period 1995-2016 was conducted to characterize emerging EM pharmacist roles and the impact on patient outcomes
   - Practices: Six reported studies evaluated EM pharmacist involvement in the care of critically ill patients, 5 studies evaluated antimicrobial stewardship (AMS) activities via pharmacist review of positive cultures, 2 studies assessed pharmacist involvement in generating orders for nurse-administered home medications and 2 reviewed publications focused on EM pharmacist involvement in management of healthcare-associated pneumonia and dosing of phenytoin.
   - Outcomes: A systematic review of the literature revealed 3 key emerging areas of practice for the EM pharmacist that are associated with positive patient outcomes; management of critically ill patients, AMS roles, and ordering of home medications in the ED.
   - Summary: Emergency department (ED)-based clinical pharmacy is a rapidly growing practice area that has gained support in several countries globally, particularly over the last 5-10 years. A diverse range of positive patient outcomes was identified. Management of critically ill patients, AMS roles, and ordering of home medications in the ED were associated with positive patient outcomes. The included studies were assessed to be of low quality.

   - Design: Electronic national survey
   - Practices: To characterize pharmacy practice in the emergency department (ED) setting, an electronic survey was sent to approximately 400 members of the American Society of Health-System Pharmacists' Emergency Medicine Connect group and the American College of Clinical Pharmacy's Emergency Medicine Practice and Research Network.
   - Outcomes: One hundred eighty-seven survey responses were retained with majority of the respondents from community hospitals (59.6%) or academic medical centers (36.1%). Pharmacist’s presence in the ED of more than eight hours a day on weekdays and weekends was the most reported (68.7%); 49.4% of respondents reported that their institutions provided more than eight hours of coverage daily. Nearly one in three institutions (34.8%) provided no weekend ED staffing. The distribution of ED pharmacist activities includes clinical (25%), emergency response (15%), order processing (15%), medication reconciliation and history-taking (10%), teaching (10%), and administrative (5%).
   - Summary: Pharmacists practicing in the ED from academic and community institutions perform a variety of clinical, educational and administrative activities.

- **Design:** Cross-sectional survey study
- **Practices:** The most common pharmacy services provided included medication reconciliation, patient education/counseling, pharmacotherapy recommendations, ED staff education, precepting activities, adverse drug reaction (ADR) reporting, and ensuring formulary compliance. In addition, pharmacists made interventions that prevented ADRs and were able to reduce costs.
- **Outcomes:** ED pharmacy services were more frequently reported in VA facilities compared with a national sample of non-VA facilities. Despite the high prevalence and variety of dedicated pharmacy services provided to the ED, documentation of these services remains an area in need of improvement.
- **Summary:** Pharmacists provide a wide range of services to the ED however documenting theses services remains an area in need of improvement.

   - **Design:** Electronic national survey
   - **Practices:** Pharmacists practicing in the ED reported involvement in a variety of activities and were asked to estimate the percentage of a typical day dedicated to those activities. On average, clinical activities (e.g., pharmacotherapy consults, drug information, toxicology recommendations, patient education, microbiology culture review) consumed 25% of a pharmacist’s time (IQR, 15–40%), followed by emergency response activities, such as participating in responses to medical cardiopulmonary and trauma resuscitation emergencies (15%; IQR, 10–20%); order processing (15%; IQR, 5–25%); medication reconciliation (10%; IQR, 5–25%); teaching (10%; IQR, 5–15%); and administrative activities (5%; IQR, 0–10%).
   - **Outcomes:** A total of 187 pharmacists completed the survey. Large majorities of respondents were from community hospitals (60.4%) or academic institutions (35.4%). Overall, the median number of pharmacists practicing in the ED was 2.0.
   - **Summary:** These results showed that pharmacists practicing in academic and community EDs perform a variety of clinical, educational, and administrative activities.

   - **Summary:** The benefits a pharmacist in the ED include reduction in medical errors in general, by process, by severity, in geriatric populations, and in education also includes medication history value added activities (i.e., medication reconciliation, real-time consultation, response to urgent alerts such as trauma, stroke, medical, and MI, second check to dosing, prepare medications bedside, obtain medications not immediately available in the ED, antibiotic dosing, counseling, protocol development, management of inventory including drug shortages, and committee involvement). Other issues addressed include regulatory standards established by TJC, barriers to implementation of an ED pharmacist, and acceptance in the ED. The ED pharmacist plays an essential part of the ED. Literature supports the cost of the position while also adding an extra safeguard for patient safety.

   - **Design:** Descriptive survey study
2. **Practices:** Attend to trauma resuscitations, order review, consuls, patient education, selection of antibiotic, selection of medication, DDI consult, medication in pregnancy consult, toxicology consult, cost avoidance, etc.

3. **Outcomes:** 99% of respondents felt the Emergency Department Pharmacist (EPh) improves quality of care, 96% feel they are an integral part of the team, and 93% had consulted the EPh at least a few times during their last five shifts. Staff felt that the EPh should be available for consults, attend resuscitations, and check orders.

4. **Summary:** This study reinforced the value of many specific duties of the EPh program and found that doctors and nurses overwhelmingly favor the presence of an EPh in the ED, frequently seek their advice, and feel they improve quality of care. Respondents (nurses/doctor, etc.) felt that high risk and rarely used medications should be checked by a pharmacist when possible.

   - **Design:** An evaluation of physicians and nurse's attitudes towards pharmacist involvement in the ED.
   - **Practices:** 14-item questionnaire was administered to physicians and nurses.
   - **Outcomes:** All respondents felt the pharmacist was an important component of the department and a benefit to its patient care and educational programs. Eighty-seven percent of the physicians stated the pharmacist is capable of offering primary care to certain patients once diagnosis has been made; 95% felt the role of the pharmacist is transferrable to other emergency room facilities and 83% were willing to have their patients charged for his services.

**Position Statements and Practice Models**

   - **Design:** Describe the role of the pharmacist in innovative pathways for hypertension (HTN) management in ED patients.
   - **Practice:** Pharmacist-driven transitional care clinic (TCC) utilizing a collaborative practice agreement with ED physicians to improve HTN management for ED patients aged 18-60 years old presenting to the ED with HTN. Pharmacist monitors BP, initiates/titrates antihypertensive therapy, discusses medication adherence, provide lifestyle counseling, and assesses cardiovascular risk. Patients with no primary care visit within 6 months may be referred to an outpatient pharmacy clinic for pharmacist led HTN management.
   - **Outcomes:** Preliminary results show 24 patients completed 95 visits with average systolic BP decrease of 48 mmHG.
   - **Summary:** Pharmacists can play a unique role in filling various gaps related to access barriers and poor medication adherence, especially for patients who utilize the ED as a primary location for chronic disease management. Our TCC expands upon existing models to meet the unique needs of ED patients and is associated with meaningful reductions in BP. Future research is needed to delineate the true benefit, promote policy changes, and drive new payment models, with an ultimate goal of increasing pharmacist-physician collaboration.

- Summary: The emergency department (ED) is a fast-paced, high-risk, and often overburdened work environment. Formal policy statements from several notable organizations, including the American College of Emergency Physicians (ACEP) and the American Society of Health-System Pharmacists (ASHP), have recognized the importance of clinical pharmacists in the emergency medicine (EM) setting. EM clinical pharmacists work alongside emergency physicians and nurses at the bedside to optimize pharmacotherapy, improve patient safety, increase efficiency and cost-effectiveness of care, facilitate antibiotic stewardship, educate patients and clinicians, and contribute to scholarly efforts. This paper examines the history of EM clinical pharmacists and associated training programs, the diverse responsibilities and roles of EM clinical pharmacists, their impact on clinical and financial outcomes, and proposes a conceptual model for EM clinical pharmacist integration into ED patient care. Finally, barriers to implementing EM clinical pharmacy programs and limitations are considered.


- Summary: The ED is a unique setting with a diverse and complex patient population presenting around the clock with urgent and emergent needs. Emergency physicians readily utilize and value the presence of ED pharmacists to aid in this care. We support 24-hour staffing of emergency departments with dedicated ED pharmacists as part of the clinical care team. American College of Medical Toxicology (ACMT) also supports studies to further define the impact and value of pharmacists in the ED and other areas of ED expansion such as urgent care and observation units.


- Summary: In the ED setting, concerns regarding adverse drug events (ADEs) due to prescribed medications are often not fully addressed, likely due to the limited scope and time with patients and barriers to communication between physicians in the ED and a patient's primary care team. Medication changes in the ED typically occur during brief discussions and generally without the input or medical records from the patient's primary care or specialty care clinicians. Within large, integrated healthcare systems such as the Veterans Health Administration (VHA), communication between ED physicians and other clinicians is more feasible. Identifying, addressing, and preventing ADEs will require a systematic redesign of how medications are prescribed, monitored, and discontinued, especially chronic medications. Increased integration and use of ED-based pharmacists is a potential solution that may address these needs and could build on existing team-based, inpatient hospital models. Integrated health care systems can help pioneer improved care coordination and transition of care models.


- Summary: The American Society of Health-System Pharmacists (ASHP) developed policies and resources that support the increased engagement of pharmacists in the ED setting. In 2015, the American College of Emergency Physicians adopted this policy statement which recognized pharmacists' values and supported dedicated roles of pharmacists within the ED.
While there have been national organizations advocating for the inclusion of pharmacists in the ED, the 2015 ASHP national survey only found 21.8% of respondents were pharmacists assigned to the ED and smaller hospitals were less likely to have dedicated ED pharmacy services. Given the high risks associated with medication use in the ED, hospitals should ensure that pharmacists are active members on the ED team during peak patient care hours seven days a week.

   - **Design:** ASHP guidelines to define the role of the Emergency Medicine Pharmacist (EMP), suggest roles and establish a definition of best practices in the ED.
   - **Practices:** Pharmacists were involved with essential patient care roles such as optimizing meds, participating in direct patient care rounds, performing medication order reviews, MTM, obtaining medication histories, med reconciliation, participating in procedures that utilize high-risk medications, resuscitation, medication procurement and preparation, provision of drug information, documentation, ensuring medication and patient safety, and performing essential administrative and quality improvement tasks.
   - **Outcomes:** The central role of the EMP is to improve patient outcomes by improving patient safety, preventing medication errors, and providing optimized pharmacotherapy regimens and therapeutic outcomes through participation in direct patient care activities and quality-improvement initiatives in the ED. In addition, EMPs can provide education to members of the pharmacy department and other health care providers, as well as patients and their caregivers, and EMPs may participate in research and scholarly activities in the ED.
   - **Summary:** The first descriptions of pharmacy services provided in the ED appeared in the 1970s. EMPs today, provide many vital services within the ED. The central role of EMPs is to improve patient outcomes by preventing medication errors, optimizing pharmacotherapy regimens, and improving patient safety through direct patient care activities and quality improvement initiatives in the ED.

   - **Summary:** This article reviews the pharmacist role on the ED trauma team. The pharmacist role includes assessing pharmacotherapy and opportunities in the primary survey (i.e., airway and role in rapid sequence induction (RSI)), premedication for RSI including sedation and paralytics, post intubation sedation and analgesia, and the secondary survey and assessment of antibiotics, tetanus prophylaxis, analgesia, mannitol or concentrated sodium chloride for intracranial pressure, and methylprednisolone for spinal cord injury. The ED pharmacist is an active member of the trauma resuscitation multidisciplinary team and has been shown to reduce medication errors and an providing additional layer of safety. The ED pharmacist successfully integrates pharmaceutical care into the ED and demonstrating the benefits to physicians is critical for expanding pharmacy services.

   - **Design:** A retrospective review of completed report forms evaluating the first two years of a pharmacy residency on call program at the University of Chicago Illinois.
• **Practices:** The emergency service is staffed by a clinical pharmacy faculty member and or a clinical pharmacy resident on weekdays from 7am until 5 pm. This regular staffing is complemented by the on-call program. On call hours for the ED area are from 5 pm until 7 am the following day, and weekends and holidays from 7am until 7 am the following day.

• **Outcomes:** Over the two years, clinical pharmacy residents completed 3.1 consultations per 14-hour call period. Greater than 90% of the clinical pharmacy recommendations were accepted and completely followed by physician cohorts. The consultations were usually solicited by medical residents and required a mean of 100 minutes per consult.

**Pharmacist Interventions and Cost Avoidance**


   • **Design:** Ongoing multi-site quality improvement project
   • **Practices:** Academic detailing performed by a physician-CPS pair, medication alert messages identifying medications as PIMs in the computerized patient record system, and automated reports describing the frequency and type of PIMs prescribed by each ED provider
   • **Outcomes:** 73 ED providers received the academic detailing. The ED facility experienced a relative reduction of 47.5% in the rate of PIM prescribing over the observation period.
   • **Summary:** This QI project resulted in a meaningful decrease in potentially inappropriate medication (PIM) prescribing in older ED adults. CPS contributions to QI can extend beyond pharmacotherapy and provider education to also include information technology tools using formulary management expertise.


   • **Design:** Retrospective study conducted at the Morumbi Emergency Department of Hospital Israelita Albert Einstein evaluating the role and importance of the clinical pharmacist through number of interventions.
   • **Practices:** ED pharmacist were present from 1000-1900 M-F. The pharmacist made interventions based on incorrect indication, dose, frequency, and route of administration including switching to appropriate formulation appropriate for administration through a tube. The pharmacist also reviewed medical prescriptions pediatrics and neonates and monitored anticoagulants and hypoglycemic agents.
   • **Outcomes:** During a time period of 1 year, 3,452 prescriptions were evaluated, and 1,238 interventions were made. The most frequent interventions made were related to dosage (35%), dilution (9.77%), and route of administration (8.48).


   • **Design:** A 24-hour emergency department pharmacy program (EDPP) was created at the Veterans Affairs San Diego Healthcare System to address deficiencies identified by the pharmacy service within the ED, including medication tracking, documentation of doses
administered, and formulary management. Activities of pharmacists were tracked and documented.

- **Practices:** The most common practices were interventions that resulted in the prevention of serious patient harm, prevention or management of adverse drug events, and dose or frequency adjustments of a medication orders.

- **Outcomes:** During the initial six-month implementation period, the ED pharmacists recorded 9,568 interventions. Safety and cost avoidance of their activities were monitored. The EDPP improved the quality of patient care, decreased medication errors and patient wait times, improved the medication reconciliation process, enhanced formulary management, ensured prospective medication order review, and increased overall patient safety, as evidenced by the documented interventions and staff satisfaction survey. The projected cost savings for the medical center during the first year of EDPP implementation was calculated as $1,691,185. The ED staff survey revealed that the program enhanced the level of quality patient care. Staff members reported high levels of satisfaction with the EDPP and 93% considered the ED pharmacist an integral part of the ED team.

- **Summary:** A tertiary care teaching hospital successfully implemented a 24-hour, comprehensive ED pharmacy service that enhanced the efficiency and delivery of patient care and resulted in significant cost savings.


- **Design:** Prospective analysis. All pharmacists working in the ED prospectively documented the pharmacist interventions that were accepted by physicians and nursing staff and entered a spreadsheet on a weekly basis.

- **Practices:** Intervention categories included the provision of drug information; recommendations for dosage adjustment, formulary interchange, initiation of medications, alternative drug therapy, discontinuation of drug therapy, changes in medication therapy due to allergy notification, drug therapy duplication prevention, or changes in the route of drug administration; questions from nursing staff; order clarifications; drug compatibility issues; patient information; toxicology; and drug interaction identification.

- **Outcomes:** 2150 pharmacist interventions were documented. Pharmacists participated in the care of 1042 patients triaged to the resuscitation area of the ED. Cost avoidance was determined to be 1,029,776 dollars (September 1, 2003 to December 31, 2003).

- **Summary:** The most documented interventions made by pharmacists involved in the care of patients visiting the ED included provision of drug information, dosage adjustment recommendations, responses to questions from nursing staff, formulary interchanges, and suggestions regarding initiation of drug therapy. The potential cost avoidance attributable to the pharmacist interventions during the study period was over $1 million.

**Medication Errors and Reconciliation**


- **Design:** Three-arm Randomized controlled trial
• **Practices:** Three intervention arms including pharmacists, pharmacy technicians and a controlled group obtained initial admission medication histories (AMHs) for 306 inpatients. The primary outcome was severity weighted mean AMH error score.

• **Outcomes:** Analysis was limited to 278 patients. Pharmacists, pharmacy technicians, and usual care arms had a Mean ± standard deviation (SD) AMH errors per patient of 1.4 ± 1.9, 1.5 ± 2.1, and 8.0 ± 5.6, respectively (p<0.0001). Mean ± SD severity weighted AMH error scores were 4.1 ± 6.8, 4.1 ± 7.0, and 23.0 ± 16.1, respectively. Pharmacists and pharmacy technicians reduced AMH errors and resultant admission medication orders (AMOs) by over 80%.


   • **Design:** Observational prospective six-month study at a 400-bed hospital recorded interventions carried out by clinical pharmacists.

   • **Practices:** Pharmacist intervention in the process of medication reconciliation or another activity in the ED setting.

   • **Outcomes:** Pharmacists reviewed pharmacotherapy history and medication orders for 2,984 patients. A total of 991 interventions were recorded in 557 patients with 67.2% of errors occurring during medication reconciliation. Medication errors were considered severe in 57.2% of cases and 64.9% of pharmacist intervention were considered relevant. About 10.9% of the drugs were on the High-Alert Medications Institute for Safe Medication Practices (ISMP) list. The severity of the medication error and the clinical significance of the pharmacist intervention were correlated (p<0.001). Clinical pharmacists identified and intervened on a high number of severe medication errors.


   • **Design:** Prospective observational study in the ED of an academic medical center that serves both adults and children was conducted to evaluate the rates and details of interventions associated with an ED pharmacist review of discharge prescriptions for patients discharged from the ED. Providers satisfaction with such services was also evaluated.

   • **Practices:** To improve the discharge prescription process, ED pharmacist reviewed electronic medical prescriptions generated by the emergency physicians to prevent errors and optimize medication therapy in patients discharged from the ED. This process could be bypassed if the ED pharmacist was performing time sensitive medication related services.

   • **Outcomes:** Most discharge prescriptions reviewed by the ED pharmacist were for adults (602, 89.3%). The pharmacist intervened on 68 prescriptions, an intervention rate of 10.1% with a majority of interventions in pediatric prescriptions (23.6%). The number of interventions categorized as error prevention and optimization of medication therapy was similar (54% and 46% respectively). More than 95% of survey respondents believed ED pharmacist improved patient safety, optimized medication regimens, and improved patient satisfaction.

**Design:** Cross-sectional cohort study of patients with major trauma and resuscitation presenting to the ED comparing medical error occurrence when pharmacists were or were not present. Medical errors collected included incorrect orders, wrong medications, wrong dosages, wrong rates, timing if more than 30 minutes, and errors due to drug allergies.

**Practices:** This study was conducted over a 3-month period at a level 1 trauma center with an emergency medicine residency. This cross-sectional cohort study compared a prospective analysis of patients during the time (10 hour/day) with pharmacists present for resuscitations and traumas (PPs) and a retrospective review of the time on the same days (14 hours/day) with pharmacists absent (PAs).

**Outcomes:** Over the 3-month period, 694 patients were included. A total of 242 presented during PP times and 452 during PA times. There were 5 (3%) patients with errors recorded during PP times and 137 (30%) with errors recorded during PA times (difference, 27%; 95% CI, 23-32). Controlling for age, race, sex, and disposition, medical errors were 13.5 times more likely during PA than during PP times (adjusted odds ratio, 13.5; 95% CI, 5.7-31.9).

**Summary:** With a pharmacist absent, over 13 times more errors were recorded in the ED than with a pharmacist present. On-site ED pharmacists may be beneficial in reducing medical errors.


   **Design:** This was a prospective observational study assessing the variations in timely administration of medications based on differences in nursing staff assignments (ED nurses who are responsible for boarded patients and ED patients and inpatient) and to determine whether a pharmacist’s interventions can improve this variation in timely administration of medications to boarded patients in the ED of a 705 bed teaching hospital.

   **Practices:** Pharmacy services in the ED are provided by the clinical pharmacy manager, pharmacy residents, interns, and staff pharmacist. Medication orders for boarded patients are verified by staff pharmacist and pharmacy resident. ED pharmacist actively participates with nurses to ensure medication administration to boarded patients from 0800-2300.

   **Outcomes:** A total of 79 patients were included in the study, resulting in 266 medication administration opportunities (ED, 146; inpatient, 120). Inpatient nurses administered medications in a timely manner at a significantly greater rate than ED nurses (83.3% vs 63.7% P<0.0001) with the largest difference observed in the evening hours (P=0.02). Pharmacist interventions were successful in both the ED and inpatient nurses.


   **Design:** Study to assess the influence of a pharmacist present in the emergency department (ED) on increasing diagnosis and reporting rate of ADRs in a tertiary hospital in Israel. The study included all patients admitted to the internal medicine section of the ED during the study period.

   **Practices:** The pharmacist was responsible for screening all charts to identify patients who may have and ADR and interviewing the patient.

   **Outcomes:** During the intervention period, 61 patients were interviewed by the pharmacist. Of these, 30 (49%) were identified with a suspected ADR. Of the identified ADRs, 6.6% were
found to be highly probable, 47% were probable, 47% were possible, and none were categorized as doubtful. Twelve (40%) were life threatening.

   - **Design:** Prospective cross-section observation study of pharmacist who recovered medication errors (defined as potential, mitigated, or ameliorated adverse drug events) in 4 academic EDs (trauma level I centers).
   - **Practices:** ED pharmacist were responsible for prospective medication order review, medication reconciliation, participation in resuscitations, providing clinical consultation to ED staff for patient specific recommendations, review protocol/guideline adherence, participation in rounds, dispense or prepare medications, screen for allergies and drug interactions, therapeutic drug monitoring, and care for boarded patients daily.
   - **Outcomes:** There were 226 observation sessions spanning 787 hours of observed pharmacist reviewing 17,320 medications ordered or administered to 6,471 patients. 504 recovered medication errors, or 7.8/100 patients and 2.9/100 medications. Most of the recovered medication errors were potential (90.3%), followed by mitigated (3.9%), and ameliorated (0.2%).

   - **Design:** Prospective study conducted at the ED of a tertiary care teaching hospital to compare medication histories obtained by the pharmacist and physician and identify characteristics contributing to discrepancies from patients planned to be hospitalized.
   - **Practices:** Clinical pharmacist and a well-trained pharmacy technician obtained medication histories using a structured form in the ED independent from the physician acquired ones from 0830-1700 during the week.
   - **Outcomes:** Over the course of the study period, 3,594 medication histories were acquired by pharmacy staff. Of those, 59% of medication histories recorded by physicians were different resulting in 5,963 discrepancies were identified. Most common type of error was omission of a drug (61%).
   - **Conclusion:** Medication history acquisition in the ED is often incomplete and pharmacist are especially suited to acquire and supervise accurate medication histories.

   - **Design:** A prospective study conducted in patients at risk of a medication misadventure (60 years or older, taking four or more regular medications, having 3 or more clinical co morbidities and or had at least one previous hospital admission in the previous 3 months) in the ED of a South Australian teaching hospital to assess the frequency and clinical significance of medication errors
   - **Practices:** Pharmacist was responsible for conducting medication reconciliation in patients who had their medications already prescribed by the doctor (usual care) and in patients who had not had not been seen by the doctor and had their medications prescribed (pharmacist medication charting arm)
- **Outcomes:** In the usual care arm, 75.6% of patients had one or more unintentional discrepancies compared to 3.3% in the pharmacist arm and resulted in an average of 2.35 missed doses compared to 0.24 in the usual care and pharmacist arms respectively. In addition, 1.04 incorrect doses were administered in the usual care arm compared to none in the pharmacist arms. These differences were statistically significant and deemed clinically significant.

- **Design:** A retrospective chart review in patients admitted to the ED of a large rural hospital to determine the frequency of medication errors in an emergency department before (control group) and after (intervention group) an ED pharmacist was assigned to review medications orders and evaluate the physicians acceptance of the pharmacists recommendations.
- **Practices:** ED pharmacist were responsible for checking orders.
- **Outcomes:** A total of 37 and 14 medications errors were identified for the control and intervention groups respectively. The rate of errors was 16.09 per 100 medication orders in the control group and 5.38 per 100 orders for the intervention group. The ED pharmacist made 183 recommendations and 98.6% were accepted
- **Conclusion:** The rate of medication errors decreased significantly when pharmacist prospectively reviewed the medication order.

- **Design:** Eight-week pilot study in the ED of a tertiary care hospital was conducted to evaluate the effect of pharmacist conducted medication reconciliation on compliance with a hospitals medication reconciliation policy using the hospital approved form.
- **Practices:** Pharmacy services provided to the ED are limited to the centralized review of medication orders. During the study one pharmacist worked in the ED to facilitate the safe and accurate transfer of medication histories for admitted patients. During the first 4 weeks pharmacist retrospectively reviewed charts and the next 4 weeks prospectively conducted medication reconciliation.
- **Outcomes:** The hospital-approved medication form was used for 78% of patients in the control group and 100% of patients in the study group. The mean number of errors and percentage of forms containing at least one error was significantly higher in the control group than in the study group (p=0.001) for both comparisons. Allergy documentation was recorded for 62 in the control group compared to all 60 in the study group (p=0.001).

- **Design:** A prospective study evaluating the discrepancies between medication histories taken by ED providers (physicians, nurses, and medical students) and medication histories taken by clinical pharmacist in a tertiary teaching facility over a 3-month period.
- **Practices:** On the arrival of the patient, ED providers completed a medication history. Those patients to be admitted through the ED were interviewed by the clinical pharmacist and then compared to the medication history taken by the ED provider.
- **Outcomes:** 252 histories were included in the study. The clinical pharmacist identified 1096 home medications compared to 817 home medications documented by ED providers
resulting in 78% incomplete regimens. Pharmacist also reported more allergies and obtained more immunization histories.

**Acute Care**

   - **Design**: Retrospective cohort study included patients receiving 4F-PCC for life-threatening bleeding or urgent procedure in the emergency department (ED) from 2014 to 2018.
   - **Practices**: Patients with pharmacists at bedside (PharmD group) were compared with physician teams alone (control group). The primary outcome was time from ED presentation to 4F-PCC administration.
   - **Outcomes**: Of 252 patients evaluated, 116 patients (46%) were included (n = 50 PharmD group; n = 66 control group). Most patients presented on warfarin (68.1%), and of the life-threatening bleeds (94%), intracranial hemorrhage was most common (67.2%). The median time to 4F-PCC administration was significantly shorter in the PharmD group (66.5 vs. 206.5 min, p < 0.001). Pharmacist at bedside was the only factor independently associated with reduction in time to 4F-PCC (β coefficient -163.5 min, 95% confidence interval -249.4 to -77.7). Although there was no difference in hemostasis or mortality, patients in the PharmD group had a shorter intensive care unit length of stay (LOS) (2 vs. 5 days, p < 0.01) and hospital LOS (5.5 vs. 8 days, p = 0.02). A pharmacist at the bedside of patients who present to the ED with life-threatening bleeding or need for emergent procedure decreased time to 4F-PCC administration by 140 min, even after accounting for confounders. Faster time to 4F-PCC was associated with significantly shorter intensive care unit and hospital LOS.

   - **Design**: Retrospective cohort study compared the rate of initiation of postintubation analgesia in the ED before and after intervention by pharmacists specialized in emergency medicine.
   - **Practices**: The primary endpoint was overall frequency of analgesia initiation with subset analysis of rapid sequence intubation (RSI) during the ED pharmacist (EDP) duty hours.
   - **Outcomes**: The overall rate of postintubation analgesia increased after pharmacist intervention, from 20% to 49% (p = 0.005). Analgesia initiation during EDP hours was 50% and 85% in the pre- and postintervention groups, respectively. Analgesic use after RSI in the ED significantly increased after the implementation of ED pharmacy services. This may suggest the increase may be related to direct pharmacist involvement in postintubation management.

   - **Design**: Retrospective study that compare the accuracy of rtPA dosing, mean door-to-rtPA time, and identification of contraindications to rtPA therapy when a pharmacist was present vs. absent in 105 patients who received rtPA for acute ischemic stroke in the ED at a comprehensive stroke center.
• **Practices:** ED pharmacists staffed daily and were available for consult from 1000 to 1830 hours. Pharmacist involvement was defined as encounters with documentation in the notes, order entry and/or automating dispensing cabinet override.

• **Outcomes:** The median door-to-rtPA time when a pharmacist was present was statistically significantly shorter than when a pharmacist was absent (69.5 vs. 89.5 min; p = 0.0027). When a pharmacist was present, a door-to-rtPA time of < 60 min was achieved 29.9% of the time, as compared with 15.8% in the pharmacist-absent group (p = 0.1087). Pharmacist involvement on stroke teams may have a beneficial effect on door-to-rtPA time and patient care in the ED.


• **Design:** Retrospective chart review to evaluate pharmacist impact on door-to-pain medication time as a member of the trauma team compared with when no pharmacist is present. The study was conducted at a community hospital with a level II trauma center.

• **Practices:** The ED pharmacist participates in all trauma alerts during their scheduled hours. ED pharmacists participate in trauma resuscitation and act as a medication resource for the trauma team members and facilitates the timely administration of analgesics. In addition to the dedicated ED pharmacist, pharmacy residents may also attend trauma alerts while on their emergency medicine clinical rotation.

• **Outcomes:** In this study, pharmacist participation during trauma resuscitation decreased mean time to administration of first pain medication by 4 minutes. There was a 2.4-point reduction with a pharmacist versus 2.7 without a pharmacist, using a 0 to 10 numeric pain rating scale. The participation of a clinical pharmacist during trauma resuscitation significantly decreased the time to first analgesic administration in trauma patients.


• **Design:** Single-center, observational, preimplementation-postimplementation study conducted in the ED of a 722-bed academic hospital to evaluate a combined pharmacist and physician directed phenytoin loading dose program. Adult patients who received a phenytoin loading dose in the ED were included.

• **Practices:** The ED pharmacist provided clinical services 40 hours per week. Pharmacist provided education to the ED prescribers and nursing on how to optimize the phenytoin loading dose and proper use of the developed electronic order set. Pharmacy students assisted the pharmacist in providing education.

• **Outcomes:** There was no difference in proportion of optimal phenytoin loading doses between preimplementation and postpollination. When stratified into pharmacist and prescriber groups, the rate of optimal phenytoin doses increased by 64% and was statistically significant (p=0.007) while the rate in the prescriber group remained unchanged (p=0.91). The number of appropriate serum phenytoin concentrations significantly improved in the postimplementation group (p=0.025). Rates of adverse drug reactions and recurrence of seizures did not differ.

• **Summary:** This article reviews the pharmacist role during procedural sedation and analgesia (PSA) in the ED. Roles include preprocedural evaluation, assisting in the pharmacologic plan and selection of appropriate agents, coordination and implementation of the pharmacologic plan, obtainment of the appropriate supplies, monitoring, and administration of PSA agents. The pharmacist has an important role on the PSA team and can contribute to improved patient safety, development and implementation of the pharmacologic plan, and administration of PSA agents.


• **Design:** A retrospective observational cohort study of ED patients with STEMI requiring urgent cardiac catheterization was conducted to evaluate if a clinical ED pharmacist is associated with a decreased door/diagnosis-to-cardiac catheterization laboratory (CLC) time and decreased door-to-balloon time.

• **Practices:** The ED pharmacist has been involved in AMI patients since 2000 at this university teaching hospital. Pharmacist is present for all possible STEMI evaluation or responds to all overhead AMI team activation calls if they are in the ED or elsewhere in the hospital.

• **Outcomes:** ED pharmacist decreased the median door/diagnosis-to-CLC time and door-to-balloon time by a mean of 13.1 minutes and 11.5 minutes respectively. When ED pharmacist was present, patients were more likely to achieve a door/diagnosis-to-CLC time of ≤30 minutes and ≤45 minutes and a door-to-balloon time ≤90 minutes.

• **Conclusion:** Presence of a dedicated ED clinical pharmacist during STEMI presentation is independently associated with a decrease in door/diagnosis-to-CLC and door-balloon-time. This trial supports role of ED pharmacist and suggest pharmacist may be able to impact other time dependent emergencies.


• **Summary:** This article reviews toxicological emergencies and the pharmacist role in ensuring readily availability and proper use of appropriate therapies. Pharmacist can assist by recognizing signs and symptoms of various types of toxic exposures, guiding emergency staff on appropriate use of antidotes and supportive therapies, helping to ensure appropriate monitoring of patients for antidote response and adverse effects, and managing the procurement and stocking of antidotes to ensure their timely availability. Pharmacist can play a key role in reducing poisoning and overdose injuries and deaths and guiding emergency personnel on proper storage selection and use of antidotal therapies.


• **Summary:** This article reviews the ED pharmacist role in rapid sequence intubation. Pharmacist can play a role in pretreatment including identification of patients requiring pretreatment and the appropriate agents and dose, in paralysis with induction and selection of appropriate induction and paralytic agents and doses, and postintubation management with selection of appropriate agents and doses to maintain sedation and analgesia. ED pharmacist can assist in appropriate sedative and neuromuscular blocker during the pretreatment and paralysis with induction steps of RSI.
Antimicrobial Stewardship

   • **Design:** Retrospective pre-post intervention study conducted at an academic level 1 trauma center on adult patients who were ordered vancomycin and a broad spectrum antimicrobial at the same time within 12 hours of arriving to the emergency department.
   • **Practices:** the emergency medicine clinical pharmacist (EMCP) lectured physicians and pharmacists on appropriate vancomycin loading doses, posted flyers in the ED physician's work rooms, and uploaded handouts to the department of pharmacy's website.
   • **Outcomes:** Thirty and 31 orders from the pre- and post-intervention study periods were included in data analysis, respectively. Appropriate vancomycin orders prescribed significantly increased from 2 (6.7%) to 11 (35%) following the intervention (p <0.05). There was a statistically significant increase in the number of appropriate vancomycin loading dose prescribed by emergency department physicians following EMCP intervention. This study highlights the importance of ED clinical pharmacists and encourages institutions to develop, expand and maintain EMCP positions.

   • **Design:** Retrospective cohort study evaluated adult patients admitted with community-acquired pneumonia (CAP) or community-acquired pneumonia and intra-abdominal infections (CA-IAI) to compare guideline-concordant empiric antibiotic prescribing when an emergency medicine pharmacist (EMP) was present versus absent.
   • **Outcomes:** A total of 320 patients were included in the study with 185 in the EMP intervention arm and 135 in the no-EMP intervention arm. Overall empiric antibiotic prescribing was more likely to be guideline-concordant when an EMP was present (78% vs. 61%, p=0.001) for both CAP (95% vs. 79%, p=0.005) and CA-IAI subgroups (62% vs. 44%, p=0.025).
   • **Conclusion:** The presence of an EMP significantly improved guideline-concordant empiric antibiotic prescribing for CAP and CA-IAI in both an early and established ASP.

   • **Design:** Retrospective quasi-experimental study aimed to determine the impact of implementing a pharmacist-led antimicrobial stewardship program in the urgent care (UC) setting. The primary outcome was to compare guideline-concordant antibiotic prescribing between pre-ASP and post-ASP groups.
   • **Practices:** A collaborative practice agreement was implemented, to allow pharmacist-led UC culture follow-up via stewardship-focused protocol. UC patients with positive urine or wound cultures following discharge were evaluated.
   • **Outcomes:** A total of 300 patients were included in the study (pre-ASP, n = 150; post-ASP, n = 150). Total guideline-concordant prescribing significantly improved for all diagnoses in the post-ASP group (pre-ASP, 41.3% versus post-ASP 53.3%, p = 0.037). Guideline-concordant antibiotic selection improved in the post-ASP group (pre-ASP, 51% versus post-ASP, 68%, p =
A pharmacist-led urgent care ASP was associated with significantly improved guideline-concordant antimicrobial prescribing.

   • Design: Retrospective cohort study that evaluated pharmacist involvement in the management of bacteremia in the ED led to an increase in appropriate treatment of bacteremia and improved patient outcomes. Two cohorts included physician managed (107 patients) and those that were pharmacist managed (138 patients).
   • Practices: Clinical pharmacy services were implemented in the ED at the study institution, and pharmacists in the ED have been responsible for blood culture review and treatment optimization for ED patients.
   • Outcomes: In the physician-managed cohort, 50 of 107 (47%) patients were treated appropriately compared with 131 of 138 (95%) patients in the pharmacist-managed cohort (P<0.0001). Pharmacist involvement in the management of bacteremia in the ED was associated with higher rates of appropriate treatment and a corresponding decrease in the rates of attributable 90-day admission or readmission to the hospital or ED.

   • Summary: Implementing antimicrobial stewardship programs (ASPs) in the emergency department (ED) is fraught with challenges including diagnostic uncertainty, distractions secondary to patient or clinician turnover, or concerns with patient satisfaction. This review article services as a call to action for pharmacists working in ASP and in ED settings.

   • Design: Retrospective chart review study evaluated pharmacist-driven antimicrobial optimization service in the non-trauma emergency department (Ed) of a teaching hospital.
   • Practices: ED clinical pharmacists performed several interventions for antimicrobial optimization.
   • Outcomes: Pharmacists intervened on 24 of 30 (80%) cultures where an intervention was indicated resulting in a 30% increase in interventions for inappropriate therapy (p=0.01). Pharmacist-driven antimicrobial stewardship program resulted in a 30% absolute increase in interventions for inappropriate therapy as compared to the nursing-driven model.

   • Design: Retrospective review evaluated if the physical presence of a clinical pharmacist in the emergency department (ED) would decrease antibiotic order to administration time in adult patients with sepsis or septic shock.
   • Outcomes: A total of 186 patients (92 patients when an ED pharmacist was present and 94 patients when an ED pharmacist was absent) were included in the study. When a pharmacist was present, patients received antibiotics sooner (median 0.61 vs 0.88 hour, P=.001), Surviving Sepsis Campaign goals for antibiotic administration time were more likely to be met.
(88% vs 72%, \( P=.0097 \)), and initial antibiotics were appropriate more often (97% vs 81%, \( P=.0008 \)).

- **Conclusion**: Physical presence of a clinical pharmacist in the ED decreased time to administration and increased appropriateness of intravenous antibiotics for patients with sepsis or septic shock.


- **Design**: Retrospective observational cohort study to evaluate whether pharmacist addition to the post visit review of discharged adult emergency department (ED) visits' prescriptions/cultures would reduce the prevalence of revised antimicrobial regimen inappropriateness. In the pre-pharmacist cohort, there were 411 positive ED discharge cultures. In the post-pharmacist cohort, there were 459 positive ED discharge cultures.

- **Practices**: Pharmacists from this institution to join the review of cultures and prescribed discharge antimicrobials during the second study period. During this subsequent study period, the pharmacist in the review process would make recommendations for antimicrobial prescription revision/initiation based on culture result and their professional knowledge in consultation with the reviewing nurse and an emergency physician working that day.

- **Outcomes**: In this single-center study, pharmacist addition to the post visit review of discharged adult ED patients' prescriptions/cultures reduced the prevalence of revised antimicrobial regimen inappropriateness.


- **Design**: Retrospective chart review of adult patients with HCAP who presented to an academic medical center ED from September 1, 2008 through June 30, 2010 was conducted to evaluate adherence of empiric antibiotic therapy to guideline recommendations. The control group included patients who presented outside of the ED pharmacist hours (2300-1300) and the treatment group included patients who presented within the ED pharmacist hours (1300-2300).

- **Practices**: The pharmacist coverage in ED was from 1300-2300. Pharmacist have the knowledge and skills required to evaluate patients for risk factors associated with HCP and to assist in initiating antimicrobial therapy at potential pathogens in an efficient manner.

- **Outcomes**: The 81 patients presenting with the pharmacist's hours were more likely than the 70 patients outside of this window to receive guideline adherent empiric antibiotics (49.38% vs 25.7%, \( P=0.05 \)). Although not statistically significant, patients in the treatment group were more likely to receive antibiotics faster and at more appropriate doses.


- **Design**: A retrospective case-control study of patients discharged from the ED of a university teaching hospital with subsequent positive cultures was conducted to determine whether integration of antimicrobial stewardship responsibilities into practice of the ED pharmacist can improve outcomes.

- **Practices**: ED pharmacist managed antimicrobial stewardship program was initiated to assist in the routine screening of culture reports and follow up. ED pharmacist was also involved in
education regarding appropriate empiric antimicrobial selection consisting of didactic lectures and preparation of clinical resources to be used when the pharmacist was not there.

- **Outcomes:** Pre and post implementation groups were compared. There was a statistically significant reduction in time to positive culture review (2 vs. 3 days, \( P=0.0001 \)) and time to PCP or patient notification (2 vs 3 days, \( P=0.01 \)) in the post compared to the pre implementation group respectively. No difference was seen in the appropriateness of therapy.


- **Design:** Medical records at Carolinas Medical Center were retrospectively reviewed to evaluate the rates of antimicrobial regimen modifications before and after implementation of a pharmacist-managed ED culture review procedure.
- **Practices:** The ED pharmacist reviewed culture samples drawn in the ED as well as selected empiric antibiotics. The pharmacist is responsible for ensuring timing, selection, and dosing concurs with clinical indicators of community acquired pneumonia and surgical prophylaxis set forth by the Centers for Medicaid and Medicare Services and TJC and contacting and counseling the patient.
- **Outcomes:** In the 12 months after implementation, pharmacist initiated antimicrobial regimen modifications in about 15% of cases and had statistically significant reductions in readmissions to the ED for treatment failure, noncompliance due to cost, noncompliance for any other reason, and allergy to medication (all \( P<0.001 \)).

**Opioid Stewardship**


- **Design:** Observational study conducted at a large tertiary care center, evaluated selected opioid use outcomes before and after implementation of an ED opioid reduction program by a pharmacist-led interdisciplinary task force.
- **Practices:** Pharmacist-led interdisciplinary opioid reduction task force which included pharmacists, physicians, and nurses.
- **Outcomes:** From January 2017 to January 2018, ED opioid orders were reduced by 63.5%. Over the entire study period, there were significant decreases in both opioid orders (\( \beta , -78.4; 95\% \text{ confidence interval [CI]}, -88.0 \text{ to } -68.9; R^2, 0.93; p < 0.0001 \)) and ED discharge prescriptions (\( \beta , -24.4; 95\% \text{ CI, } -27.9 \text{ to } -20.9; R^2, 0.90; p < 0.001 \)). A clinical pharmacist-led opioid reduction program in the ED was demonstrated to have positive results, with a more than 50% reduction in both ED opioid orders and discharge prescriptions.